

## Managed Wi-Fi and Wired Internet White Paper

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SON Networks is a Wireless Internet Service Provider (WISP) as well as a Wired Internet Service Provider (ISP) providing managed internet solutions in medium to large Multifamily properties, hotels and commercial common areas. As such SON provides very cost effective, secure, branded, highspeed Wireless and Wired Internet access, and managed telecommunications services to residents, guests and staff alike. Headquartered in New Haven, CT, SON manages and actively monitors its 500+ networks deployed throughout the United States. Through its relationships with specially trained certified technicians throughout the United States, SON is able to address any onsite network service issues quickly and effectively. This arrangement also allows SON to have the ability to deploy in any new market in the United States that it chooses to enter. By building and deploying technologically superior internet networks, SON is able to address most network related issues remotely from its Headquarters. SON prides itself on its world class customer service which has consistently been rated by its customers higher than 4.5 on a scale of 1-5. Our superior service to our customers is evidenced by the testimonials at the end of this document.

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