

# T-Mo Taps Ericsson for Improved Billing System

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T-Mobile is looking to Ericsson for help with a new billing and customer experience solution.

According to a press release, Ericsson has won a contract with T-Mobile to improve its business and IT billing processes. Ericsson will provide T-Mobile with an offering based on Ericsson's OSS/BSS software suite.

Ericsson says the solution will allow T-Mobile to more quickly bring new billing and account management features to its customers.

The system will introduce T-Mobile customers to real-time billing visibility and further control over their account features.

As part of the contract, Ericsson will leverage its Service Agility solution, which includes charging, billing, order management, product catalog and Customer Relationship Management (CRM). Ericsson will integrate and manage operations of the solution.

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<http://www.wirelessweek.com/news/2014/06/t-mo-taps-ericsson-improved-billing-system>